

# COVID-19

## HEALTHCARE RESOURCES



UAMS Health, Arkansas Department of Health, Arkansas Children's Hospital, and other healthcare providers and state agencies are working together to address the COVID-19 pandemic in Arkansas. In an effort to decrease possible exposure to patients, hospitals are limiting the numbers of visitors. Arkansans with questions or concerns about possible symptoms are asked to refrain from going directly to the hospital and instead utilize other screening resources available across the state like those below:

- Hotlines have been set up for people who have questions or feel they may have COVID-19 symptoms:
  - **Baxter Regional COVID-19 Hotline: (870) 508-7001**, available daily from 9 a.m. to 9 p.m.
  - **UAMS Health COVID-19 Hotline: 1-800-632-4502**
  - **Arkansas Children's Hospital: 1-800-743-3616**  
If your child is exhibiting symptoms of COVID-19, call to speak with an ACH nurse. Nursing staff will be available for questions and phone screenings 24 hours a day, 7 days a week.
  - **Arkansas Department of Health: Call 1-800-803-7847 or email ADH.CoronaVirus@arkansas.gov** during normal business hours (8 a.m. – 4:30 p.m.). Call 1-800-554-5738 after normal business hours for urgent calls needing immediate response.
- UAMS HealthNow is also available for free COVID-19 screenings. To access UAMS HealthNow, go to [UAMSHealth.com/healthnow](https://UAMSHealth.com/healthnow) and click on "Begin Screening." This service is available 24 hours a day, 7 days a week to patients of all ages across the state of Arkansas and is accessible from a smart phone, tablet, laptop or computer with video capabilities. The screening is not a test to determine if a patient has COVID-19 but may result in a recommendation for testing by the Arkansas Department of Health.
- If you or a child are sick but NOT exhibiting COVID-19 symptoms, consider using the Baxter Regional CARE app. Baxter Regional CARE provides quick and convenient video access to affordable urgent care 24 hours a day, 7 days a week, 365 days a year via your smartphone or tablet. Each visit has a flat rate of \$69. For more information, visit [baxterregionalcare.com](https://baxterregionalcare.com), or download Baxter Regional CARE from Google Play or Apple App Store.
- Baxter Regional clinics continue to see patients for scheduled appointments. Patients and those with them are all undergoing a health screening.
- Baxter Regional will be discontinuing Volunteer Services until further notice.
- Baxter Regional will continue to communicate regularly with the ADH and Centers for Disease Control and Prevention (CDC) in an effort to share resources and information pertaining to COVID-19. Collaboration between various community officials and leaders will be ongoing to ensure that patients and employees remain safe and informed.
- For up-to-date local information on COVID-19, visit [www.baxterregional.org/patients-visitors/community/coronavirus](https://www.baxterregional.org/patients-visitors/community/coronavirus). For the latest statewide information, visit [www.healthy.arkansas.gov/programs-services/topics/novel-coronavirus](https://www.healthy.arkansas.gov/programs-services/topics/novel-coronavirus).
- The CDC has established guidelines for travel within and to and from the United States. For the latest information, visit [www.cdc.gov/coronavirus/2019-ncov/faq.html](https://www.cdc.gov/coronavirus/2019-ncov/faq.html).

