

volunteer link

SEPTEMBER/OCTOBER 2010

VOLUME 5 ISSUE 5

AUXILIARY BOARD MEMBERS

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AUXILIARY MISSION

To supplement the work of paid staff in delivering excellent service and ensuring our volunteers opportunities to learn and grow.

AUXILIARY VISION

To be recognized as a valuable resource in the field of health care. Inspired by a philosophy of continuous improvement, through a visionary approach, provide volunteer management in all aspects of program development and exceed customer expectations by providing a friendly and positive atmosphere.

AUXILIARY VALUES

To demonstrate, in all we do, the Baxter Regional Medical Center values of Hospitality, Enthusiasm, Respect, Ownership, Excellence and Sensitivity.

greetings from auxiliary president jill chandler

Greetings! The rains have finally come to wash the earth, at least our little part of it. Temperatures have begun to dip, and we will start seeing Mother Nature in all of her glory, with beautiful colors, brightest of days and cool crisp air. Personally, I love fall the best. It's my favorite time of year. I reflect on summer's past and begin to plan for the holidays ahead. There seems to be a mystery about it all that abounds in the fall for me. Fall is Mother Nature's last hurrah before the cold of winter arrives. The animals are busy scurrying about to fill their nests for the long winter ahead. They gather just enough of what's needed to survive until spring.

We, Auxilians at BRMC, are also busy scurrying about, attending Forums, BRMC 4 ME programs, Anniversary Celebrations for both the Bargain Box in Flippin, the Peek-A-Bootique on the square in Mtn. Home and working hard, making certain that we are doing our jobs correctly and as efficiently as we possibly can. I want to share with you some information that will be coming up and also touch base on some things that we have already talked about but need an update.

First, do you know what our State Projects are? **W.H.A.L.E** is an identification and information package for child car and safety seats, **H.E.L.P** program gives emergency services personnel important information about persons that may become involved in an accident while engaged in an activity requiring a helmet, **Medic Alert** provides an insignia worn around the neck, wrist or shoe that informs medical personnel of chronic medical issues and much more. There are imposters out there, so check it out. Brochures are placed around the hospital for you glean information. I urge you to investigate this program and see if it better fits your needs.

Second, don't forget to attend the remaining **BRMC 4 ME** programs. They are: 10/11 – Wound Healing Center/Reppell Diabetes Learning Center, 10/25 – Gerontology/The Mruk Family Center on Aging, 11/1 – Pediatricians/Schliemann Center for Women's Health Education, 11/15 – Radiology/Peitz Cancer Support House, 12/6 – Capstone/Review/GRAND PRIZE DRAWING.

Also, you will start noticing boxes sitting around at various stations throughout the hospital. They are for **BEST CHOICE UPC Labels**. The **Save-A-Label Program** is a fund-raising opportunity that will allow the BRMC Auxiliary to receive \$30 for every 1,000 labels redeemed. Best Choice products are available locally at Harps, Town & Country and Sun Fest Markets. In the Ash Flat/Salem/Hardy area they are, Our Neighborhood Fresh Market, Town & Country and Price Chopper. So let's do our best to save those labels. It's one way that we could be "filling our nests" and helping our Auxiliary at the same time.

Finally, the **2nd Annual Community Charity Challenge** is Sat. Oct. 2, 8 a.m. – 2 p.m. for **David's Trail @ Panther Bay Day Use Park Trailhead** (U.S. Army Corp of Engineer Park on Lake Norfolk) **Bike & Run/Walk**. All proceeds go to fund our BRMC Community Houses.

So let's get out there, take a walk, ride a bike enjoy the weather, see Mother Nature in her finest and know we are blessed that we live in an area that offers so much.



CONTACT US

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Baxter Regional
VOLUNTEER SERVICES

from brmc president & ceo ron peterson



I want to thank all of the volunteers who were able to attend the recent Volunteer Forums in August. You asked thoughtful questions that had the hospital's best interest at heart. I cannot tell you what it means to have your support, encouragement and dedication to this hospital. The future of healthcare is very cloudy, and we continue to make the best educated decisions possible on behalf of the hospital. It is crucial that we strive even harder for patient satisfaction during these times; not to just stay financially sound, but more importantly, because it is the right thing to do.

The volunteers are the strength and foundation of this hospital, and I am asking for your continued aid in encouraging everyone you meet. Your smiles, compassion and kindness are a key element in keeping the environment upbeat and positive. The patients, family members and staff thrive on your positive attitudes.

Thank you for being such an important part of the BRMC family and helping us make the *Baxter Difference*.

from the dvs becky rose

Recently we held one of our birthday celebrations, and I was amazed as I listened to the number of years and the reasons why you volunteer at the hospital. I believe it is important to share your stories of volunteering in the hospital. It helps to remind ourselves and others why you started volunteering in the first place and inspires us all to look for ways to "return" to our love. The love we share each time we help a patient, staff, visitor, or another volunteer.

I spoke at our general meeting about love...the book I use as inspiration gives us a definition of what love is: "Love is patient, love is kind..." and it continues on. What I know about the many kinds of love is that love is not easy. It takes an effort on our part. And some people are hard to love; however, that same book tells us a little further in the chapter that love never fails. So, I am asking you to return to your "first love" and remember why you started volunteering, and share some of that love with the people around you when you are here volunteering at the hospital. If you missed our General Meeting I hope you can join us next time on Wednesday, November 17 at 1:30 p.m. in the Lagerborg Dining Room.

We are blessed to live in an area where we can experience all the glory of the changing of the seasons. We are also blessed to live in an area with Remarkable health care! And I know we are blessed with a Remarkable group of volunteers! Thank you for sharing your love with us.

save the date!

All events held in the Lagerborg Dining Room

October 5 & 6	Uniform Sale
November 2 & 3	Book Sale
November 17	Auxiliary General Meeting, 1:30 p.m.
November 30 & December 1	Jewelry Sale
December 3	Auxiliary Birthday Celebration <i>November and December birthdays</i>
December 15	Auxiliary General Meeting, 1:30 p.m.

2010 rating

The Volunteer Customer Service Goal is to be in the 90th Percentile, which equals a Mean Score of 90.2.

Current Score 92.1

Remarkable!

committee reports

MEMBERSHIP

Reported by Pam Bruce

July 2010

Total Membership	646
Total Active Members	434
Total Hours Volunteered	10,790.25
Total Accumulated Hours	69,909.50

Welcome New Members

Barbara Amman	Lena Anderson
Mary Baumann	Linda Dicken
Edith Messick	Eamon Olwell
Kate Reeves	
Marcia Wechselberger	

BARGAIN BOX

Reported by Connie Appleby

July 2010

Total Sales	\$12,280.12
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FLIPPIN BARGAIN BOX

Reported by Connie Appleby

July 2010

Total Sales	\$4,260.28
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PEEK-A-BOOTIQUE

Reported by Connie Appleby

July 2010

Total Sales	\$855.04
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PINK-A-DILLY

Reported by Liz Roberts

July 2010

Total Sales	\$25,066.43
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TREASURER

Reported by Connie Appleby

July 2010

Checking Balance	\$49,990.55
Money Market Balance	\$26,235.47
Available Funds	\$76,226.02

committee reports

MEMBERSHIP

Reported by Pam Bruce

August 2010

Total Membership	649
Total Active Members	444
Total Hours Volunteered	10,298.75
Total Accumulated Hours	80,208.25

Welcome New Members

Al Amman	Paul Baumann
Judy Brown	Mafalda Casas-Cordero
Ceil Herrmann	Peter Herrmann
Mary Petty	Linda Schlueter

BARGAIN BOX

Reported by Connie Appleby

August 2010

Total Sales	\$10,533.15
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FLIPPIN BARGAIN BOX

Reported by Connie Appleby

August 2010

Total Sales	\$4,002.07
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PEEK-A-BOOTIQUE

Reported by Connie Appleby

August 2010

Total Sales	\$764.92
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PINK-A-DILLY

Reported by Liz Roberts

August 2010

Total Sales	\$22,436.96
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TREASURER

Reported by Connie Appleby

August 2010

Checking Balance	\$56,085.59
Money Market Balance	\$36,250.02
Available Funds	\$92,335.61

inclement weather policy

BRMC does not expect our volunteers to come in to volunteer during inclement weather. Please listen to KTLO or visit www.ktlo.com, and if schools are closed, you do not have to come in. Although you are not expected to come in, if you would like to help and feel you can safely get to the hospital, we know the departments and patients would appreciate your assistance.

happy birthday!

OCTOBER

Richard Carey	1	Janie Davidson	18	James Dinsmore	9
Venda Mosch	2	Gerald Grovhoug	18	Reba Hughes	9
Mary Jane Petty	2	Lori Buenger	19	Cal Crook	11
Verie Kopczewski	3	Jackie Mikolaitis	19	Edith Duss	11
Stella Wahlert	3	Rina Alexander	21	Philip Launius	11
Jenny Reed	4	Dewaine Jones	21	Brinda Linck	13
Kim Vasiloff	4	Beverly Porter	21	Megan Staley	13
Jerry Beem	5	Maureen Inman	22	Marilyn Argo	14
Marvin Cullison	6	Charles Riewer	22	Karen Stalmack	16
Al Pace	6	Joan Aitken	23	Barbara Mickey	17
Jo Ann James	7	Marianne Briggs	23	Betty Enerson	19
Harry McBride	7	Carol Kunde	24	Maria Gomez	19
Marilyn Piche	8	Tom Clarke	25	Rosie Sommer	19
Robert Prust	8	Edwin Baldwin	26	Ruth Clark	20
Nancy Rorie	8	Doug Fogle	26	Marcie Hampton	20
Lou Strong	8	Marge Gunter	27	Maurice Eggers	21
Pamela Wagner	8	Susan Svatek	27	Clyde Cassady	22
Lena Davis	9	Fred Polich	28	Mary Ann Remington	22
Dale Lakin	9	Ethel Askins	30	Nancy Roney	22
Bill McClellan	9	Pat Clarke	30	Dorothy Storc	22
Pearl Klecka	10	Joyce Eaton	30	Eunice Goding	23
Dean Meyer	10	Robin Robinson	30	Jana Smith	25
Tom Grubbe	11	Cecil Smyth	30	Marilyn Smith	25
Sam Olson	12	Sylvia Adler	31	Margaret Lawson	26
Gene Sadoski	13	Betty Cline	31	Caroline Hewett	27
Margaret Argo	14			Gail Hillyard	27
Sam Ghianni	14	NOVEMBER		Sharon Huffmire	27
Opal Buck	15	Dick Aumann	1	Diana Willis	27
Mary McGorty	15	Jay Brison	1	Howard Pyle	28
Marge Schill	15	Dorothy Ortlip	1	Ron Bragg	29
Donna Wells	15	Jan Peitz	5	Rosemarie Hood	29
Pat Hruska	17	Jane Davis	6	Jim Mandock	29
Phyllis Noll	17	George Snyder	7	Jere Whiteside	29
		Bambi Hogan	8	Doris Engesetter	30



auxiliary holiday fundraisers • • • • •

COMMUNITY CHRISTMAS TREE

Located just outside the BRMC Main Entrance, the tree is lit from donations to honor and remember special people. These lights may be purchased until December 22 for \$5 each at Volunteer Services.

GIFT WRAPPING

Drop off your gifts in the Main Lobby from 7:00 a.m. to 3:00 p.m. beginning Monday, December 6. Gift wrapping will continue until Friday, December 24.

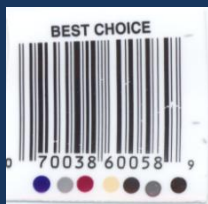
We Need You To Eat!

What Does the Hospital Get?

The *Save-A-Label Program* is an easy fund-raising opportunity that will allow the BRMC Auxiliary to receive \$30 for every 1,000 labels redeemed.

This will be an on-going, year 'round fundraiser. All proceeds will benefit the BRMC Auxiliary in direct support of the BRMC community houses.

- *Schliemann Center for Women's Health Education*
- *Reppell Diabetes Learning Center*
- *The Mruk Family Center on Aging*
- *Peitz Cancer Support House*



Sample UPC Label




And, save
your

Best Choice[®]

UPC Labels

It's EASY! All you have to do is...

1. Cut the UPC labels from *all* of the  products that you purchase.

2. Drop the UPC labels off at one of the following locations:

- *Volunteer Services*
- *Cafeteria Entrance*
- *Main Lobby Volunteer Desk*
- *Cline ER Lobby Volunteer Desk*
- *Surgery Reception Desk*
- *Schliemann Center for Women's Health Education*
- *Reppell Diabetes Learning Center*
- *Ahrens Clinic at Yellville*
- *The Mruk Family Center on Aging*
- *Peitz Cancer Support House*
- *BRMC Center for Individual & Family Development at Gassville*
- *Mountain Home Bargain Box*
- *Flippin Bargain Box*
- *Peek-A-Bootique*
- *BRMC Clinic at Ash Flat*
- *BRMC Home Health Office*

Best Choice products are available locally at Harp's, Town & Country and Sun Fest Markets. In the Ash Flat/Salem/Hardy area: Our Neighborhood Fresh Market, Town & Country and Price Chopper.

