

volunteer link

MAY/JUNE 2010

VOLUME 5 ISSUE 3

AUXILIARY BOARD MEMBERS

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Pam Wagner
1st Vice President
Pam Bruce
2nd Vice President
Connie Appleby
Treasurer
Liz Roberts
Assistant Treasurer
Mary Lou Zortman
Recording Secretary
Jackie Mikolaitis
Corresponding Secretary
Sharon Huffmire
Advisor
Carol Chentnik
H.O.P.E. Chair
Peg Meyer
Ways & Means
Loma Meyer
Scheduling

AUXILIARY MISSION

To supplement the work of paid staff in delivering excellent service and ensuring our volunteers opportunities to learn and grow.

AUXILIARY VISION

To be recognized as a valuable resource in the field of health care. Inspired by a philosophy of continuous improvement, through a visionary approach, provide volunteer management in all aspects of program development and exceed customer expectations by providing a friendly and positive atmosphere.

AUXILIARY VALUES

To demonstrate, in all we do, the Baxter Regional Medical Center values of Hospitality, Enthusiasm, Respect, Ownership, Excellence and Sensitivity.

greetings from auxiliary president jill chandler

This is my first official written duty as your new president. My mind is swarming with thoughts of where to begin. There is so much that I want to say but only one sheet of paper on which to write. Therefore, I will simply begin by first welcoming the new officers and board members on this journey together. I want to thank Sharon Huffmire, our outgoing President, for her advice, respect and support for the past two years. I want to also mention and thank our own Carolyn Hannon, President of AHAA, for her service both locally at BRMC and within the state. Both of these women are deserving of all our respect. They lead by example for those of us who might ponder thoughts of a seat on the auxiliary board or beyond. That leaves me to mention our own Becky and Kim in the volunteer office, our backbone, our wind beneath our wings. They are our advocates and Angels of hope, always there for us in any situation. Where would we be without our Vicki and Debbie? Through their support, financially, we are able to give funds to our hospital projects. Their warm and friendly personalities are a plus for our organization. We appreciate all that they do for us. We are also blessed with the support of our hospital staff, Foundation, and Boards that value us. We could not exist without their trust and support. Thank you.



With all of that being said there is one more "Thank You" that I need to mention. It's to thank YOU, the volunteer that makes our organization the success that it is. You bring your own gifts and talents to work each shift, some of you multiple shifts, that make our organization so special. It's those very differences that make us unique, successful, and productive caregivers. As a volunteer, we do share the same goal of service to our hospital and community. We really do care about showing others compassion and are willing to assist where and when needed. You are invaluable. YOU are a very special species of humankind. I hold each in the highest regard and respect. I can only hope that throughout my term as your president that you will be able to say the same about me.

*Little drops of water,
Little grains of sand,
Make the mighty ocean
And the pleasant land.*

*Little deeds of kindness,
Little words of love,
Make our World an Eden
Like the heaven above.
- By Julia A. Fletcher Carney*

save the date

All events held in the Lagerborg Dining Room

June 2 & 3	Book Sale
July 7 & 8	Linen Sale
July 30th	Auxiliary Birthday Celebration July/August Birthdays
August 3 & 4	Handbag & Accessory Sale
September 7 & 8	Jewelry Sale

May we be like drops of water and grains of sand as we continue in our love for humankind in offering compassion and hope to others.

CONTACT US

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Baxter Regional
**VOLUNTEER
SERVICES**

from brmc president & ceo ron peterson

As part of our on going Mission Possible Strategy, various committees have been formed to address areas that need strengthening. One of these groups is the Growth Committee tasked with not only "growing" the hospital in our secondary markets, but also creating and implementing ideas to fill our hospital.

One of the ideas that you'll be hearing a lot about is **BRMC 4 Me**, a program that begins in June and ends in December. The entire focus is to educate you, our volunteers, about the many services that are provide at BRMC.

Clark Fletcher, Chairman of the Hospital Board, recently referred to our volunteers as the yellow shirt army... an army of caring, commitment and compassion. Now we need your help and wisdom by being our ambassadors to the community. Every attempt is made to reach the good people of the Twin Lakes area through print ads, television, radio, speaking engagements, events, etc., but there is still no method more powerful than word of mouth.

People often go out of the area for procedures that we do right here at Baxter Regional. These are procedures that we do well with the most modern technology available. As a rural community, we have found solutions through telehealth to provide excellent care to our patients and we need your help in "spreading the news." Telehealth is used in our stroke program, Intensive Care Unit and with difficult pregnancies and newborn issues.

You may already have received information about **BRMC 4 ME** in the mail, and I encourage you to attend the educational meetings, not only to inform others, but also to keep yourself informed. The programs will be well presented, with excellent, knowledgeable speakers with incentives included!

Help us to help the hospital grow and thrive! Thank you for being our yellow shirt ambassadors.



ahaa state project

The MedicAlert Foundation, the leading nonprofit provider of emergency medical information and identification services, has teamed up to provide Arkansans living with chronic conditions, allergies or special needs with a MedicAlert membership that includes a personalized MedicAlert® medical ID and live 24-hour emergency response and family notification services. The MedicAlert program will initially be rolled out at the following seven hospitals: Baxter Regional Medical Center, Mountain Home; NEA Baptist Memorial Hospital, Jonesboro; Jefferson Regional Medical Center, Pine Bluff; St. Joseph's Mercy Health Center, Hot Springs; North Metro Medical Center, Jacksonville; Sparks Regional Medical Center, Fort Smith; and Northwest Medical Center, Springdale, with plans to roll out to the rest of the hospitals in the state.

BRMC has promoted MedicAlert as a state project for many years; however, those who join through this pilot program will receive their MedicAlert ID free. This pilot project is special to us as an organization, as MedicAlert will donate \$5.00 to our organization for each new member who signs up. Special brochures are located in the Volunteer Services office, the information desks and the Cline Emergency Center. For more information about this program, please contact Volunteer Services. Thank you for supporting our Auxiliary projects!

congratulations!

Congratulations to Maxine Klumb! She is the winner of the Grasshopper door prize that was given by Volunteer Services at the BRMC Health Fair in April.

2010 rating

The Volunteer Customer Service Goal is to be in the 90th Percentile, which equals a Mean Score of 90.2.

Current Score 93.5

Remarkable!

committee reports

MEMBERSHIP

Reported by Pam Bruce

March 2010

Total Membership	627
Total Active Members	429
Total Hours Volunteered	10,658.75
Total Accumulated Hours	28,913.50

Welcome New Members

Vicki Brockmeyer	Sharon Hilton
Nita Swearingen	Eric Callahan
Cheryl Jennings	Debbie DePriest
Carol Mallard	Ron Gilbert
Rich Pool	

BARGAIN BOX

Reported by Connie Appleby

March 2010

Total Sales	\$12,347.75
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FLIPPIN BARGAIN BOX

Reported by Connie Appleby

March 2010

Total Sales	\$4,620.09
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PEEK-A-BOOTIQUE

Reported by Connie Appleby

March 2010

Total Sales	\$1,058.30
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PINK-A-DILLY

Reported by Liz Roberts

March 2010

Total Sales	\$27,572.55
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TREASURER

Reported by Connie Appleby

March 2010

Checking Balance	\$55,276.87
Money Market Balance	\$45,181.08
Available Funds	\$100,457.95

committee reports

MEMBERSHIP

Reported by Pam Bruce

April 2010

Total Membership	634
Total Active Members	438
Total Hours Volunteered	10,446
Total Accumulated Hours	39,319

Welcome New Members

Dorothy Dillon Vicki Smith
Lori Hayek Donna Wells
Kay Herron

BARGAIN BOX

Reported by Connie Appleby

April 2010

Total Sales	\$10,899.56
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FLIPPIN BARGAIN BOX

Reported by Connie Appleby

April 2010

Total Sales	\$4,338.29
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PEEK-A-BOOTIQUE

Reported by Connie Appleby

April 2010

Total Sales	\$1,018.85
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PINK-A-DILLY

Reported by Liz Roberts

April 2010

Total Sales	\$27,629.97
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TREASURER

Reported by Connie Appleby

April 2010

Checking Balance	\$50,229.26
Money Market Balance	\$55,211.52
Available Funds	\$105,440.78

addendum

to the Volunteer Annual Report

4000 Hours

Chentnik, Carol
Dinesmore, James
Harper, Edith
Rogers, Bill
Sladek, Mary Ann
Troeger, Dorothy

share the news, brmc 4 me

We need your help to **Share the News, BRMC 4 Me**. Our promise to you is that you will come away from these presentations with a better understanding of the services we offer at BRMC, and you will be better equipped to Share the News!

Our presenters are excited to have the opportunity to share their passion for their profession with you. Each session will last one hour, have two presenters, and the same presentation in the morning and afternoon. So pick the time that best fits your schedule, 10 a.m. or 2 p.m., and join us in the Lagerborg Dining Room with your guest.

Listed below are the scheduled presentations (subject to change):

June 7	Arkansas SAVES/eICU, Sleep Center
June 21	Cardiology/Cardiac Rehab
July 12	Human Motion Institute/Physical Therapy
July 19	Hensley Behavioral Health Center/ Center for Individual & Family Development
Aug. 2	Hospice of the Ozarks, Hospice House/Home Health
Aug. 16	Inpatient Rehab/Oncology
Aug. 30	Hospitalists/First Step
Sept. 13	Cline Emergency Center/Trauma
Sept. 27	Urgent Care/CARTI
Oct. 11	Baxter Regional Wound Healing Center/ Reppell Diabetes Learning Center
Oct. 25	Gerontology/The Mruk Family Center on Aging
Nov. 1	Pediatrics/Schliemann Center for Women's Health Education
Nov. 15	Center Radiography/Peitz Cancer Support House
Dec. 6	Capstone/Review/Grand Prize Drawing

doc of the month: james babcock, m.d.

Dr. James Babcock, a pathologist at BRMC, was a co-author of an article in the Fall 2009 edition of *Clinical Laboratory Science*. The article describes a new test for victims of a brown recluse spider bite. The test can prove that the bite came from the brown recluse and is effective for up to 3 weeks after the bite. Until now, it was always a guessing game for Emergency Room and Family Medicine doctors to decide whether the patient was bitten by a spider or was suffering from other medical conditions that could imitate the spider bite. If a spider bite can be proven, it might avoid expensive medical testing looking for other causes.

Dr. Babcock's interest in the spider dates back to the late 1970's when he did his PhD dissertation at the University of Arkansas. His project involved collecting 8,700 spiders, and he developed a method to purify the active protein toxin from the venom. During medical school in the 1980's and during his Air Force service after medical school, Dr. Babcock continued to study the toxin and its effects. He has been author on eight publications about the toxin.

Dr. Babcock chuckles when telling the story of the latest publication. "When I left the Air Force in 1992 to enter private practice, I left a quantity of purified toxin with my partner in San Antonio. He still likes to tell the story of when I flew to Northwest Arkansas in my homebuilt airplane to catch the spiders and flew back with 60 spiders in my plane. He kept them in his closet overnight, much to his wife's chagrin, and brought them to our lab the next day for me to dissect out the venom sacs and use my method to purify the toxin. When I left the service I told him to use the toxin any way he wanted. Over the years he worked with the guys at Missouri, and they developed this new test. It will be interesting to see if the test catches on commercially. I have no financial stake in the test, but I am glad they put my name on the article. I told them I'm getting pretty old to catch spiders, but if they need more I'm sure I can collect all they need."

Dr. Babcock joined BRMC in 1994 and currently is semi-retired. He resides in the Mountain Home Area with his wife, Karen. They enjoy their children and numerous grand-children. When he's not catching spiders, Dr. Babcock enjoys being a pilot, travel and farming. Congratulations to Dr. James Babcock for being named our Doctor of the Month.



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RETURN SERVICE REQUESTED

happy birthday!

JUNE

Carole Adam	2	William Cubr	18
Steve Cushing	3	Sharlo Cullison	20
Doyle Linck	6	Marta Rambosek	20
Dottie Mabee	6	Vernon Baker	24
Annis Yoning	6	Debbie DePriest	24
Stephanie Mitchell	7	Arlene Dixon	24
Anne Darnell	8	Mabel Pacchini	24
Nicki Finley	8	Kris Polich	24
Caron Davis	9	Janis Cooper	25
James Limerick	9	Christina Owens	25
Jo Cushing	10	Ann Jo Price	25
Mary Blankenship	11	Diane Quinn	25
Peggy Stevens	11	Jane Reed	25
Cherry Estes	12	Mary Jeanne Wochner	25
Peggy Fazio	13	Mary Wheeler	28
Lori Fisher	13	Patricia (Pat) Fate	29
Jean Albright	14	Rita Mauser	29
Dick Gehlhaart	14	Charles Newton	29
Joycelyn Johnson	14	Peggy Ossana	29
Connie Appleby	15	Trish Prust	29
Norma Barnett	15	Trieneke Self	29
Mary Ferrell	15	Jan Broskovak	30
Mary (Sue) Wham	15	Everett Kuhn	30
Bob Dostal	16	Carol Mallard	30
Ron Gilbert	16		
Cathy Neider	16		
Kathryn Bauwens	18		

JULY

Ernestine Glaus	1	Sandy Teeple	18
Barb Lasecki	1	Trudy Bucci	19
Sarah Thomas	1	Gerry Grandmaison	19
John Neighbors	2	Dorothy Holland	20
Irene Vander Mey	2	Judy LaVergne	20
Lois Wooldridge	2	Jay Motsinger	20
Marilyn Rennolds	3	Judy Sullivan	20
Calvin Estes	4	Joan Michalek	21
Patsy Penry	4	Barb Mohr	21
Gail Parks	5	Jackie Jedlicki	24
Jeanne Rosch	5	Charlotte Bradley	25
Christine Garrison	7	Liz Clark	25
Elaine Leu	7	Donna Nunemaker	25
Stan Stankus	7	Nancy Luttrell	26
Lou Baldetti	9	Dorothy Justice	27
Jim Bass	10	Marty Ramey	27
Lela Mitchell	11	Lola Bailes	29
Kathryn Tiensvold	11	Dale Roberts	29
Dee Wilkey	11	Susan Bany	30
Bonnie Galvan	12	Max Wiesend	30
Edward Weliver	13		
Carolyn Hannon	14		
Brian Adam	15		
T.J. Hill	16		
Dixie Krutina	16		
Linda Watt	16		
Dalene Berke	18		