

# volunteer link

1ST QUARTER 2011

VOLUME 6 ISSUE 1

## AUXILIARY BOARD MEMBERS

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Pam Wagner  
1st Vice President  
Pam Bruce  
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Liz Roberts  
Assistant Treasurer  
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Jackie Mikolaitis  
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Peg Meyer  
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Loma Meyer  
Scheduling

## AUXILIARY MISSION

To supplement the work of paid staff in delivering excellent service and ensuring our volunteers opportunities to learn and grow.

## AUXILIARY VISION

To be recognized as a valuable resource in the field of health care. Inspired by a philosophy of continuous improvement, through a visionary approach, provide volunteer management in all aspects of program development and exceed customer expectations by providing a friendly and positive atmosphere.

## AUXILIARY VALUES

To demonstrate, in all we do, the Baxter Regional Medical Center values of Hospitality, Enthusiasm, Respect, Ownership, Excellence and Sensitivity.

## *greetings from auxiliary president jill chandler*

Greetings! My goodness what a winter we have had! In the last issue of *Volunteer Link* I suggested that "our beautiful fall weather would soon wane to a more winter breeze." I guess that's an understatement! It's been freezing, windy and as if that was not enough Mother Nature threw a bit of ice in the mix. What can I say but OUCH!?! If you're like me, I'm longing for spring. I long to see the early blooming of flowers and trees and smell their sweet aromas. I wonder what our spring will bring us this year? Isn't it interesting as one season is ending that we eagerly anticipate the upcoming season with much excitement. We are ready to move out of the old and into the new. I guess life is a moving experience continuing to change as time passes. Hopefully we adapt and change with it. There are changes all around us at BRMC and sometimes change can be rather uncomfortable, different, non-welcoming. However, change can be a good thing. It can be a positive learning experience. All we need do is open our minds and hearts in acceptance and channel our energy to follow this new journey. It's our decision to grow or not.



Having said that I would like to mention that our own Bargain Box has been through changes of its own. Did you know that on February 19 we celebrated its 48th Anniversary? Let me first back up and tell you that our Auxiliary was formed in May 1962, and the Bargain Box opened on February 16, 1963. The Bargain Box was located just off the square in Mountain Home until it moved into its present building. A few years ago we expanded to include the Flippin Bargain Box and the Peek-A-Bootique. We are now adding on to the Flippin Bargain Box to make room for the donations to better serve our customers. Who would have thought that after 48 years we would have three thrift shops that are doing well and providing excellent service for our community and the area? In this case, change is a very good thing.

We love all of our auxiliary volunteers and hope to ease any growing pains where change may occur. You are important to us and to those you serve. We value each and every one and hold you in the utmost respect. In turn we ask the same. This brings to mind our Mandatory Training and Testing. We ask that you take this seriously and treat the test respectfully. They are read and put in your file. They are important. They do matter. We offer General Meetings and Birthday Breakfasts to give back to you and to allow informative issues to be presented. We will be holding our Annual Volunteer Appreciation Banquet on April 14 at 4:30 at the Baxter County Fairgrounds. Notice the slight time change. This will offer those who volunteer during that day the opportunity to attend the banquet at the later time. Don't worry. It will still be daylight after the event is over. It is our hope that every volunteer might attend... after all it is in your honor that it is given!

Well enough rambling on, but before I close I want to remind you about our state projects and fundraisers. We are still taking the Best Choice Labels, and you will find the donation boxes located around the hospital. Just ask if you are having trouble locating the boxes. We have the newly printed 2011 Fundraiser bookmarks available in the lobbies and volunteer office.

Please take the time to pick one or more up and share with your friends in the community.

*Greetings... continued on page 2.*

## CONTACT US

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*Baxter Regional*  
**VOLUNTEER SERVICES**

## from the dvs becky rose

We are entering a new decade...what will our destiny be? In the healthcare industry change and challenges are happening every day. What can our Auxiliary do to help meet those challenges?

Our sewing group will be facing new challenges as we move them over to the Peek-A-Bootique. We appreciate the service the sewing group provides to our shops and hospital - from repairing clothing for our shops, making stuffed animals, mending hospital linens & gowns to creating something special for one of our hospital departments. We commend them, as well as the Peek-A-Bootique volunteers for helping to meet the challenge of maximizing the resources that we have by moving and sharing space. With this move the Bargain Box in Mountain Home will be able to create a safer environment for the processing crew. Well done!

The Flippin Bargain Box has had a great year. They have challenged themselves to open another day in 2011, Tuesdays thru Saturday. The Marion County Community has responded generously to us but with the blessing of donations, we have no place to process them. Our Hospital Foundation has seen the need and agreed to finance an expansion. We have broken ground on expanding the processing area! How exciting! Now with the expansion there are additional challenges meeting the Flippin Bargain Box volunteers in working around the construction crews, as well as recruiting volunteers to do the work.

These are just a few areas where the volunteers have seen the challenges and are turning those challenges in to opportunities. This is something our volunteers do daily throughout our hospital. But it takes a team approach to change challenges into opportunities. So my hope is that you will continue with us on this journey, taking the challenges of health care reform and turning them into opportunities for our medical center to meet the health care needs of our community. THAT is our hope, our dream, our destiny.

### Greetings... continued from front.

Everyone loves a great buy and that is what we offer at the fundraisers. Great deals for us as shoppers that in turn helps the Auxiliary. Our March fundraiser is Books R Fun.

We also promote the AHAA State Projects. **WHALE** – We Have A Little Emergency – is an identification and information package for child car safety seats. In the event of an accident incapacitating adult passengers, the emergency service personnel have information available to identify the child's next of kin and any special medical needs. The self-adhesive labels on the car window alert rescuers to look for an ID on the underside of the car seat. **HELP** – Helmet Emergency Labeling Program – gives emergency personnel important information about persons involved in an accident while engaged in an activity requiring a helmet. The bright yellow round sticker on the outside of the helmet makes rescuers aware that there is identification/medical information inside the helmet if there is an emergency situation. **MEDICALERT** Foundation is a global nonprofit organization offering a range of health, wellness and safety services for our worldwide members. One of every five people has a hidden medical problem, which could cause damage or death, should he/she be rendered unconscious and unable to alert rescuers. Medic Alert provides an insignia worn around the neck or wrist, giving a 24/7 toll free number where the person's medical history is available within minutes. The AHAA and MedicAlert Foundation have teamed together to bring you the lifesaving services that MedicAlert membership and MedicAlert medical IDs provide. There are a lot of imposters out there. Pick up a brochure and check it out for yourselves and see that this has the most to offer and guarantees results.

In closing, as I get to know more of you, our volunteers, I can honestly say that I am honored to be your president. To be a part of an organization that holds honor, respect and genuine love for one another and for those we serve. So let us not be afraid of change, rather meet it head on with open minds and hearts.

## committee reports

### MEMBERSHIP

Reported by Pam Bruce

#### November 2010

Total Membership	663
Total Active Members	442
Total Hours Volunteered	10,186.25
Total Accumulated Hours	111,055.00

#### Welcome New Members

James Adkerson	Sandra Bennett
Karen Hammett	Katie Hammett
Art Sims	Eleanor Stein
Cathy Swanson	Judy Wells

### BARGAIN BOX

Reported by Connie Appleby

#### November 2010

Total Sales	\$12,139.06
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### FLIPPIN BARGAIN BOX

Reported by Connie Appleby

#### November 2010

Total Sales	\$4,573.93
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### PEEK-A-BOOTIQUE

Reported by Connie Appleby

#### November 2010

Total Sales	\$927.56
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### PINK-A-DILLY

Reported by Liz Roberts

#### November 2010

Total Sales	\$27,300.15
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### TREASURER

Reported by Connie Appleby

#### November 2010

Checking Balance	\$70,819.55
Money Market Balance	\$28,787.09
Available Funds	\$99,606.64

## save the date

#### April 1

Birthday Celebration: March & April

#### April 5 & 6

Uniform Sale - Uniforms of America

#### April 14

Auxiliary Appreciation Banquet  
Baxter County Fairgrounds

#### April 21

NC Spring District Meeting - Searcy

#### April 27 & 28

BRMC Health Fair/KLTO Senior Expo

## committee reports

### MEMBERSHIP

Reported by Pam Bruce

#### December 2010

Total Membership	670
Total Active Members	442
Total Hours Volunteered	9,578.25
Total Accumulated Hours	120,633.25

#### Welcome New Members

Paula Frankz	Sharron Johnson
Marvell Linck	Kathi Newman
Julia Ratigan	Megan Staley

### BARGAIN BOX

Reported by Connie Appleby

#### December 2010

Total Sales	\$13,435.41
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### FLIPPIN BARGAIN BOX

Reported by Connie Appleby

#### December 2010

Total Sales	\$4,884.58
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### PEEK-A-BOOTIQUE

Reported by Connie Appleby

#### December 2010

Total Sales	\$1,134.43
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### PINK-A-DILLY

Reported by Liz Roberts

#### December 2010

Total Sales	\$46,939.15
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### TREASURER

Reported by Connie Appleby

#### December 2010

Checking Balance	\$46,725.74
Money Market Balance	\$4,798.55
Available Funds	\$51,524.29

## save the date

#### May 10 & 11

Jewelry Sale - Masquerade Jewelry

#### June 3

Auxiliary Birthday Celebration  
May & June Birthdays

#### June 7 & 8

Book Sale - A+ Books

## happy birthday!

### FEBRUARY

Harold Kunde	2
Maxine Reppell	2
Shirley Gehlhaart	3
Anne Carriere	4
Janie Edmonds-Lewis	4
Jeannette Blessing	5
Dianne Freeman	5
Jean Adams	6
Rick Fairlamb	6
Marcia Standrige	6
Shirley Rohr	7
Martha Gregory	10
Amanda Harvey	10
Judy Page	10
Lynn Zamke	10
Becky Gillen	11
Bruce Koch	11
Kay Sims	11
Ernie Storc	11
Sharron Johnson	12
Constance Koziol	12
Ruth Morris	13
Marlene Trocke	13
Glenda Hawkins	14
Flossie Wiesend	14
Nancy Moore	16
Betty White	16
Ellen Fleisch-Greene	17
Kathy Dostal	18
Jennie Keith	18
Diane Ingersoll	19
Marilyn Stone	19
Paula Boatright	21
Susan Elyea	21
Trina Hilburn	21
Bethany Mc Coy	21
Robert Remington	21
Marty Steele	21
Mark Fletcher	22
Helen Haverin	22
Joyce Lechtenberger	22
Karen Gillespie	23
Anita Hayden	23
Linda Jennings	23
Sally Moore	23
Judy Recer	23
Kay Kunkel	27
Dorrene Pace	27
Sally Goodwin	28
Judy Lee	28
Jackie McDaniel	29

### MARCH

Lonnie Butler	1
Lena Anderson	2
Sandra Watkins	2
Beverly Buchs	3
Vicky Buff	4
Alice King	4
Colleen Howard	5
Julia Ratigan	5
Debra Sanford	5
Nancy Sheehy	5
Marcia Wechselberger	5
Joseph Cavallo	6
Catherine Bahr	7
Dorothy Helms	7
Dorothy Kempf	7
Lorraine Rogers	7
Alice Johnson	8
Lois McMahon	8
Diane Robertson	9
Pat Jurgensmeier	10
Donald Meyer	10
Peg Meyer	10
Donald McGorty	12
Pat Voldness	12
Pearl Norcross	14
Jan Yurkowski	14

Virginia Gray	15
Emily Herb	15
Rosemary Blus	16
Amos Galvan	16
Joann Daye	17
Patricia Hildebrand	17
Mel Peters	17
Carol Thennes	17
Reba Long	18
Helen Haile	19
Bonnie Peterson	19
Joyce Phillips	19
Dorothy Dillon	20
Mary Fletcher	20
Gabby Ford	20
Dorothy Lewey	20
Connie Roderick	20
Velma Shaw	20
Al Bennett	21
Joyce Clark	22
Marti Gilbert	22
Mafalda Casas-Cordero	23
Gail Hunger	23
Dan Howard	24
Joan Mavis	24
Alta Pullen	24
Pat Brubaker	25
Jo Ann Reid	26
Barbara Rustin	26
Cathy Swanson	26
Herbert Thomas	27
Louise Calloway	28
Vickey Finley	28
Liz Roberts	28

### APRIL

Bonnie Cooper	1
Mary Coulson	1
Kathi Newman	1
Sheila Tunnicliff	1
Peggy Goolsby	2
Dorothy Patterson	2
Lyda Reynolds	2
Donald Barringer	3
Susie Wilson	3
Lorie Hayek	4
Rich Pool	4
Eleanor Stein	4
Maureen Rozelle	5
Bonnie Grubbe	6
Lillian Kluczynski	6
Steve Rogers	6
Marjorie Ryan	6
Mary Toth	6
Verlin Baker	7
Joyce Brockmeyer	8
Dave Alfrey	10
Sheila Jansen	10
Margaret Rasmussen	10
Clara Laska	11
Donna Baltz	12
Kay Beecroft	12
Nancy Fortman	12
Janice Prochaska	12
Donna Brobst	13
Thomas Mohr	13
Betty Pollard	14
Louise Tennis	14
Al Amman	15
April Bailly	15
Lynn Kitson	15
Kathy Swim	15
Mary Jo Belinski	16
John Livingston	16
Joan Young	16
Ruth Chrenko	17
Ida Hiday	17
Jack Engesetter	18
Edith Harper	18
Lois Peverelle	18

Gary Hagen	21
George Frayer	24
Rose Cooper	25
Erline Cox	25
Will Roach	25
Joe Bailey	26
Jackie Becker	26
Kathy Bragg	27
Bonnie Luna	27
Rhonda Martin	27
Edith Messick	27
Donna Paradise	28
Barbara Amman	29
Pete Michalek	29
Judy Garrett	30
Glen Priebe	30
Wally Smietanski	30

### MAY

LaRue Shumaker	1
Robert Gilyon	2
Angela Johnson	2
Sara Raley	2
Bob Rector	2
Hazel Schoephoester	2
Steve Toth	2
Marian Coffman	3
Donna Hamilton	3
Trina Janeczek	3
Barb Dell	5
Lonnie Sheridan	5
Wayne Huffmire	6
Rosie Jannick	6
Ellen Karpen	6
Helen Singleton	6
Shirley Keppy	7
Ralph Keppy	9
Mike Alley	10
Donna Allard	11
Barbara Hough	11
Norma Madsen	12
Donna Uhrhammer	13
Gerda Houts	14
Mary Rattray	14
Ouida Blackman	16
Paul Mruk	16
Ramona Marshall	17
Charles Schelinski	17
Jerry Ramler	18
Barbara Williams	18
Sue Means	19
Mary Ann Sladek	19
Robert Biastock	20
Betty Lou Bennett	21
Norma Lasecki	21
Donna Mohr	21
Bobbi Alfrey	22
Dot Reckard	22
Marie Norris	23
Marcy Bowers	24
Betty Morris	24
Peggy Pevril	24
Rose Sadoski	24
Fred Miller	25
Marge Schwarz	25
Bill Svehla	25
Minard Willson	25
Coni Baldwin	26
Dave Seiders	26
Amanda Carter	27
Matt Keturosky	27
Billy Reynolds	27
Bill Rogers	27
Bud Swim	29
Elsie Hughes	30
Kathy Mason	30
John Rennolds	30
Vicki Smith	30
E. Lorraine Demster	31

# Our Remarkable BRMC Volunteers

*Making the Baxter Difference!*

## 2010 AUXILIARY HIGHLIGHTS

### Volunteer Stats:

Total Number of Volunteers as of December 2010 670  
Total Volunteer Hours 120,633

### Arkansas Hospital Auxiliary Association State Convention Awards:

Received Fundraising Award for Midnight Madness  
Received 5 Star Award of Excellence  
Carolyn Hannon served as AHAA State President  
Sharon Huffmire served as North Central District Chair

### Donations:

Contributions to \$1 Million Auxiliary Endowment	\$150,000.00
Total to Date \$900,000.00	
Mobile Mammography Scholarships	5,000.00
Wheelchairs	3,568.20
Memorials	525.00
Laptop Computer	1,331.32
Lend-A-Hand	20,000.00
Barney Larry Annual Donation	25,000.00
Budget Commitment to Hospital	81,840.00
Dr. Robert Kerr Scholarship	1,000.00
<b>Total</b>	<b>\$288,264.52</b>

### Other Auxiliary Projects:

W.H.A.L.E. We Have a Little Emergency  
H.E.L.P. Helmet Emergency Labeling Program  
Medic Alert  
Baxter Regional Medical Center Annual Health Fair/KTLO Senior Expo  
Member of the Arkansas Hospital Auxiliary Association  
Community Christmas Tree Lights  
Christmas Gift Wrap  
Best Choice Save A Label Program  
BRMC 4 Me  
Pledge to Adopt-a-Room – 2 Rooms



Baxter Regional  
VOLUNTEER  
SERVICES

*Join our  
Volunteer  
Team!*

CALL  
508-1064  
TODAY.

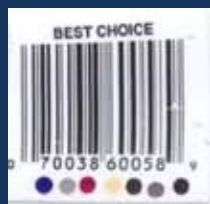
# We Need You To Eat!

## What Does the Hospital Get?

The *Save-A-Label Program* is an easy fund-raising opportunity that will allow the BRMC Auxiliary to receive \$30 for every 1,000 labels redeemed.

This will be an on-going, year 'round fundraiser. All proceeds will benefit the BRMC Auxiliary in direct support of the BRMC community houses.

- *Schliemann Center for Women's Health Education*
- *Reppell Diabetes Learning Center*
- *The Mruk Family Center on Aging*
- *Peitz Cancer Support House*



Sample UPC Label




## And, save your

*Best Choice*<sup>®</sup>

## UPC Labels

It's EASY! All you have to do is...

1. Cut the UPC labels from *all* of the  products that you purchase.

2. Drop the UPC labels off at one of the following locations:

- *Volunteer Services*
- *Cafeteria Entrance*
- *Main Lobby Volunteer Desk*
- *Cline ER Lobby Volunteer Desk*
- *Surgery Reception Desk*
- *Schliemann Center for Women's Health Education*
- *Reppell Diabetes Learning Center*
- *Ahrens Clinic at Yellville*
- *The Mruk Family Center on Aging*
- *Peitz Cancer Support House*
- *BRMC Center for Individual & Family Development at Gassville*
- *Mountain Home Bargain Box*
- *Flippin Bargain Box*
- *Peek-A-Bootique*
- *BRMC Clinic at Ash Flat*
- *BRMC Home Health Office*

Best Choice products are available locally at Harp's, Town & Country and Sun Fest Markets. In the Ash Flat/Salem/Hardy area: Our Neighborhood Fresh Market, Town & Country and Price Chopper.

